



TERMS OF BUSINESS

Warrior Link Ltd

Company No: 12813132

Last updated: 1st Feb 2026

1. Definitions

In these Terms:

- **“Company”** means *Warrior Link Ltd*
- **“Customer”** means the person or organisation engaging the Company
- **“Services”** means haulage, transport, waiting time, and related services
- **“Goods”** means any items carried under the Contract
- **“Contract”** means the agreement formed when Services are accepted

2. Application of Terms

2.1 These Terms apply to all Services provided by the Company unless otherwise agreed in writing.

2.2 The Company operates in accordance with the RHA Conditions of Carriage 2026, except where varied by these Terms.

2.3 Any terms proposed by the Customer are excluded unless expressly accepted in writing by the Company.

3. Quotations and Rates

3.1 Quotations are valid for 30 days unless stated otherwise.

3.2 Rates are based on the information provided by the Customer and normal operating conditions.

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Registered Office Address: Hebblethwaites, 2 Westbrook Court,
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3.3 The Company reserves the right to revise charges where:

- Load details, weights, or dimensions differ from those advised
- Additional instructions or services are requested
- Delays occur beyond agreed allowances

4. Waiting Time

4.1 Unless otherwise agreed, 60 minutes free waiting time applies at both loading and unloading locations.

4.2 Waiting time beyond this allowance will be charged at the Company's prevailing hourly rate.

4.3 Waiting time charges apply irrespective of the reason for delay.

4.4 Waiting charges accrue automatically once the free allowance has been exceeded and will be applied in accordance with this Schedule, without the need for further agreement at the time.

5. Customer Responsibilities

The Customer is responsible for ensuring that:

- Goods are correctly packaged, labelled, and suitable for transport
- Accurate information is provided regarding weight, dimensions, and contents
- Sites are safe, accessible, and suitable for HGV operations
- Loading and unloading are carried out safely and in compliance with applicable laws

The Company may refuse or suspend Services where safety or legality is compromised.

6. Proof of Delivery

6.1 Proof of delivery may be provided by signed documentation, electronic confirmation, or system-generated delivery records.

6.2 Any delivery queries must be raised within 7 days of invoice date.

6.3 The Company is not responsible for delays caused by customer systems or site procedures.

7. Liability

7.1 The Company's liability for loss or damage to Goods is limited in accordance with the RHA Conditions of Carriage.

7.2 The Company is not liable for:

- Indirect or consequential losses
- Delays outside its reasonable control
- Loss arising from inaccurate instructions or information

7.3 Claims must be notified in writing within the timeframes set out in the RHA Conditions.

8. Insurance

8.1 Goods are carried at the Customer's risk unless otherwise agreed in writing.

8.2 The Company does not provide insurance for Goods unless expressly requested and confirmed.

8.3 Customers are advised to maintain appropriate goods-in-transit insurance.

9. Sub-Contracting

9.1 The Company may sub-contract Services where appropriate.

9.2 Responsibility for performance under the Contract remains with the Company.

10. Invoicing and Payment

10.1 Invoices are issued following completion of Services unless agreed otherwise.

10.2 Payment terms are 30 days from invoice date.

10.3 Invoice queries must be raised within 7 days and do not suspend payment obligations unless agreed in writing.

10.4 The Company reserves the right to apply statutory interest and recovery costs in accordance with the Late Payment of Commercial Debts (Interest) Act 1998.

11. Suspension of Services

The Company may suspend Services where payment terms are breached or where continued provision would create unreasonable commercial or operational risk.

12. Force Majeure

The Company shall not be liable for failure or delay caused by events beyond its reasonable control, including but not limited to accidents, adverse weather, road closures, industrial action, or site incidents.

13. Termination

Either party may terminate the Contract in accordance with any agreed notice period.

All charges incurred up to termination remain payable.

14. Governing Law

These Terms are governed by the laws of England and Wales, and the courts of England and Wales shall have exclusive jurisdiction.

15. Acceptance

The Customer's instruction of the Company, or acceptance of Services, constitutes acceptance of these Terms of Business.

16. Additional Charges

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Additional charges may apply in accordance with the Company's Schedule of Charges, as updated from time to time and provided upon request or at the point of booking.

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